

## Reinventing reference: how libraries deliver value in the age of Google

Deskripsi Lengkap: <https://lib.ui.ac.id/detail?id=20442057&lokasi=lokal>

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### Abstrak

Shrinking budgets, curtailed hours, closed branches... libraries appear to be an endangered species. These essays take a critical look at the megatrends and factors that affect current library policy and practice regarding the process of delivering information services. They offer historical and cultural contexts, as well as practical solutions for new paradigms of reference service for all users.