

## Pengalaman orang dengan HIV/AIDS (ODHA) dalam memanfaatkan pelayanan kesehatan di DKI Jakarta = The experiences of PLWH in healthcare services utilization at DKI Jakarta / Mahathir

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### Abstrak

[<b>ABSTRAK</b><br>

Pelayanan kesehatan komprehensif merupakan hak bagi penderita HIV/AIDS. Merupakan yang penting untuk mengetahui dan menggali secara mendalam terkait ODHA sebagai kelompok rentan dan membutuhkan bantuan penanganan kesehatan. Penggalan pengalaman layanan kesehatan yang diterima ODHA dapat memberikan gambaran proses perawatan dan pengobatan penyakit pada ODHA. Wawancara mendalam dilakukan pada sembilan orang ODHA yang memanfaatkan layanan kesehatan di DKI Jakarta. Dalam penelitian kualitatif fenomenologi ini peneliti menggunakan tahapan analisis data menurut Stevick-Colaizzi. Penelitian ini mengidentifikasi sembilan tema sebagai intisari dari pengalaman ODHA dalam memanfaatkan layanan kesehatan. Sembilan tema tersebut yaitu menunda melakukan tes, respon psikis selama menjalani tes, layanan kesehatan yang diterima ODHA, sikap petugas kesehatan, kendala memanfaatkan layanan kesehatan, dukungan sosial dalam memanfaatkan layanan kesehatan, stigma masyarakat, harapan terhadap pelayanan kesehatan dan ARV serta pemerintah menjamin keberlangsungan hidup ODHA. Hasil temuan merekomendasikan penyedia layanan kesehatan untuk mengoptimalkan peran agar dapat memberikan dampak nyata dalam penanggulangan pandemi HIV/AIDS.

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<b>ABSTRACT</b><br>

Comprehensive healthcare services are right for people living with HIV/AIDS. It is important to know and dig deeply the need of healthcare services among people living with HIV/AIDS as vulnerable group. Exploration of healthcare provider services received by people living with HIV can provide a thick description related to the process of care and treatment. In-depth interviews conducted in nine people living with HIV who utilized healthcare services in DKI Jakarta. In this phenomenological qualitative study researcher have used the data analysis stage according to stevick-Colaizzi. This study identifies the essence of the healthcare service utilization among people living with HIV into nine themes. There are delaying test, psychological responses during test, healthcare received by the people living with HIV, healthcare workers attitude, obstacle utilized health services, social support in the use of healthcare service, public stigma, expectation to healthcare services and ARV also government assure the longlife people living

with HIV. The findings recommend healthcare providers further optimized and government monitoring evaluation of HIV program, in order to give real impact in the prevention of HIV pandemic, Comprehensive healthcare services are right for people living with HIV/AIDS. It

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