

Hubungan pemahaman akreditasi rumah sakit dan karakteristik dengan kinerja perawat manajer di Rumah Sakit Kepolisian Pusat Raden Said Sukanto Jakarta = The relationship between the understanding of hospital accreditation and individual characteristic with the performance of nurse managers at the Raden Said Sukanto Main Police Hospital in Jakarta / Agnes Ely Krisdarlina

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Abstrak

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Kinerja personil baik kuantitas maupun kualitas dalam organisasi rumah sakit merupakan penampilan dari setiap upaya pelayanan kesehatan yang merupakan tanggung jawab perawat manajer. Perawat manajer adalah orang yang terlibat dalam akreditasi dan bertanggung jawab atas pengelolaan pelayanan keperawatan, sehingga tujuan pelayanan keperawatan yang bermutu tercapai.

Penelitian ini bertujuan untuk memperoleh gambaran "hubungan antara pemahaman tentang akreditasi rumah sakit dan karakteristik dengan kinerja perawat manajer di Rumah Sakit Kepolisian Pusat Raden Said Sukanto Jakarta". Desain penelitian adalah deskriptif korelasional, pendekatan cross sectional. Sampel berjumlah 80 orang, dengan instrumen kuesioner yang telah diujikan hasil valid dan reliabel. Hasil penelitian menunjukkan tidak ada hubungan yang signifikan antara pemahaman akreditasi Rumah Sakit bidang pelayanan keperawatan dengan kinerja perawat manajer ( $p=0,973$ ). Perawat manajer yang paham tentang akreditasi lebih baik, memiliki peluang untuk meningkatkan kinerjanya dibandingkan dengan perawat manajer yang kurang paham. Sedangkan karakteristik menunjukkan tidak ada hubungan yang signifikan dengan kinerja perawat manajer. Disimpulkan bahwa pemahaman perawat manajer tentang akreditasi tidak berhubungan bermakna dengan kinerja perawat. Direkomendasikan bahwa pimpinan rumah sakit perlu menjelaskan pemahaman perawat manajer tentang akreditasi untuk meningkatkan kemampuan manajer dalam pengelolaan pelayanan keperawatan di rumah sakit.

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**ABSTRACT**

In a hospital organization, the personnel's performance from both the quality or quantity standpoint reflects the effort in health service was responsible nurse manager. The person who is involved in the accreditation process is the nurse manager and he/she is responsible in managing the nursing services to achieve the high quality nursing services.

This research is intended to illustrate "the relationship between the understanding of hospital accreditation and individual characteristic with the performance of nurse managers at the Raden Said Sukanto Main Police Hospital in Jakarta". The research

format is a co relational descriptive with a cross sectional characteristic. The sample for this research is taken from the entire nurse manager staff at the RS Sukanto Main Police Hospital numbering to 80 people, the instrument used with the validity and reliability test. The result reveals that there is no significant relation between the understanding of hospital accreditation in the field of nursing services with the nurse manager's performance ( $p=0.973$ ). A nurse manager who understands the gist of accreditation has a slightly better chance to improve his/her performance compared to a nurse manager who is insufficient in his/her understanding of the accreditation.

The research on characteristic reveals that there is no significant relation between the individual's characteristic and the performance of nurse managers at the RS Sukanto Main Police Hospital. The conclusion of this study showed that there isn't significant relation between the understanding nurse manager with performance nurse's. From this result can be suggested for direction hospital need explained the continuation of the accreditation process to provide an effective learning experience to increase the quality of the nursing service is recommended.

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