

# Rancangan Pengembangan Rekam Medis di Klinik Avenue 8 Dental Care = The Design of Medical Record Development at Avenue 8 Dental Care Clinic

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## Abstrak

Skripsi ini membahas tentang rancangan pengembangan rekam medis di klinik Avenue 8 Dental Care. Klinik ini berada di dua lokasi berbeda dengan jenis pencatatan rekam medis berbeda, Klinik Jakarta menggunakan rekam medis elektronik dan klinik Bintaro menggunakan rekam medis manual. Penggunaan dua sistem yang berbeda antara dua klinik menciptakan dua database berbeda dan tidak saling terhubung sehingga dokumen rekam medis pasien menjadi terpisah diantara kedua sistem. Tujuan dari skripsi ini adalah membuat rancangan pengembangan rekam medis elektronik di klinik Avenue 8 Dental Care yang bermanfaat untuk meningkatkan mutu pelayanan di Klinik Avenue 8 Dental Care. Penelitian ini menggunakan metode kualitatif dan rancangan sistem dilakukan dengan menggunakan tahapan System Development Life Cycle (SDLC). Pengumpulan data dilakukan dengan melakukan wawancara mendalam dan observasi. Hasil akhir penelitian ini berupa rancangan rekam medis elektronik di klinik Avenue 8 Dental Care terutama di klinik Bintaro yang masih menggunakan rekam medis manual.

.....The study discussed the design of the development of medical records at the Avenue 8 Dental Care clinic. The clinic is located in two different locations with different types of medical records, the Jakarta Clinic uses electronic medical records and the Bintaro clinic uses manual medical records. The use of two different systems between the two clinics creates two different databases and are not interconnected so that the patient's medical record documents become separate from the development of electronic medical records at the Avenue 8 Dental Care clinic that are useful for between the two systems. The purpose of this study is to design the development of electronic medical records at the Avenue 8 Dental Care Clinic that are useful to improve the quality of service at the Avenue 8 Dental Care Clinic. This research uses qualitative methods and system design is done using the System Development Life Cycle (SDLC) stage. Data collection is done by conducting in-depth interviews and observations. The final results of this study were in the form of electronic medical records at the Avenue 8 Dental Care clinic, especially at the Bintaro clinic, which still uses manual medical records.