

Evaluasi Implementasi Rekam Medis Elektronik di Intensive Care Unit RSPAD Gatot Soebroto dari Perspektif Pengguna = Evaluation of the Implementation of Electronic Medical Records in the Intensive Care Unit of Gatot Soebroto Army Central Hospital from the Users' Perspective

Nadia Afiyani, author

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Abstrak

Implementasi Rekam Medis Elektronik (RME) di berbagai unit rumah sakit, termasuk Intensive Care Unit (ICU), bertujuan untuk meningkatkan efisiensi dan kualitas pelayanan kesehatan. Di RSPAD sendiri implementasi RME telah diimplementasikan sejak bulan September 2023 dan belum pernah dilakukan evaluasi. Evaluasi dari perspektif pengguna sangat penting untuk memahami sejauh mana sistem ini efektif dan diterima oleh para tenaga kesehatan. Penelitian ini menggunakan metode kombinasi kuantitatif dan kualitatif (mixed methods) dengan desain convergent parallel untuk mengevaluasi implementasi penerapan RME berdasarkan perspektif pengguna. Penelitian kuantitatif dan kualitatif dilakukan untuk mendapatkan analisa lebih mendalam mengenai perspektif pengguna RME. Hasil penelitian menunjukkan bahwa implementasi RME di ICU RSPAD Gatot Soebroto secara umum baik. Faktor pimpinan dan budaya organisasi sangat mendukung implementasi ini. Meskipun begitu, dalam implementasinya, masih banyak yang dapat ditingkatkan agar RME dapat mendukung pelayanan.

.....The implementation of Electronic Medical Records (EMR) in various hospital units, including the Intensive Care Unit (ICU), aims to enhance the efficiency and quality of healthcare services. At Gatot Soebroto Army Central Hospital (RSPAD), the EMR system has been in place since September 2023 and has not yet been evaluated. Evaluation from the users' perspective is crucial to understanding how effective and well-received the system is among healthcare professionals. This study employs a mixed methods approach with a convergen parallel design to evaluate the implementation of EMR from the users' perspective. The quantitative and qualitative data are collected to gain a deeper understanding of EMR users' perspectives. The results indicate that the EMR implementation in the ICU at RSPAD Gatot Soebroto is generally good. Leadership and organizational culture greatly support this implementation. However, many areas remain for improvement to ensure the EMR system can fully support healthcare services.