

## Analisis Insiden Pelayanan Kefarmasian di Puskesmas Kecamatan Ciracas Periode Januari 2023 - Juni 2023 = Analysis of Incidents of Pharmaceutical Services at Puskesmas Kecamatan Ciracas Period of January 2023 - June 2023

Nabilah Putri Hadiani, author

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### Abstrak

Insiden keselamatan pasien saat ini masih menjadi perhatian khusus di berbagai fasilitas pelayanan kesehatan, salah satunya di puskesmas. Puskesmas harus memiliki upaya pencegahan serta penanganan insiden untuk meningkatkan kualitas pelayanan kesehatan, khususnya keselamatan pasien. Pembuatan laporan insiden keselamatan pasien adalah salah satu prosedur yang dilakukan oleh puskesmas jika terjadi insiden keselamatan pasien. Laporan tugas khusus ini bertujuan untuk mengidentifikasi prosedur, menganalisis kesesuaian antara penanganan insiden dengan SOP, serta menganalisis jenis insiden pelayanan kefarmasian yang paling banyak terjadi selama Januari 2023 – Juni 2023 di Puskesmas Kecamatan Ciracas. Pelaksanaan tugas khusus dimulai dengan mengumpulkan data terkait laporan insiden dilanjutkan dengan Pengisian form laporan insiden keselamatan pasien serta analisis. Berdasarkan hal tersebut, Prosedur penanganan insiden pelayanan kefarmasian di Puskesmas Kecamatan Ciracas dilakukan sesuai dengan jenis insiden yang terjadi, yaitu KPC, KNC, KTC, KTD, dan Sentinel. Semua insiden didokumentasikan pada form laporan insiden keselamatan pasien. Semua insiden yang terjadi selama bulan Januari 2023 – Juni 2023 termasuk dalam Kejadian Nyaris Cedera (KNC) yang terdiri dari salah pasien dan salah jenis obat. Insiden salah pasien ditemukan paling banyak dari 10 insiden selama periode tersebut.

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Patient safety incidents are currently still a special concern in various health service facilities, one of which is the community health center. Community health centers must have efforts to prevent and handle incidents to improve the quality of health services, especially patient safety. Making a patient safety incident report is one of the procedures carried out by the health center if a patient safety incident occurs. This special task report aims to identify procedures, analyze the suitability of incident handling with SOPs, and analyze the types of pharmaceutical service incidents that most often occur during January 2023 – June 2023 at the Ciracas District Health Center. Implementation of special tasks begins with collecting data related to incident reports, followed by filling in the patient safety incident report form and analysis. Based on this, procedures for handling pharmaceutical service incidents at the Ciracas District Health Center are carried out according to the type of incident that occurred, namely KPC, KNC, KTC, KTD, and Sentinel. All incidents are documented on the patient safety incident report form. All incidents that occurred during January 2023 – June 2023 are included in Near-Injury Events (KNC) which consist of the wrong patient and the wrong type of drug. The highest number of wrong-patient incidents was found out of 10 incidents during that period.