

# Evaluasi Gap Analysis Penyerahan Obat di Unit Farmasi Rumah Sakit Universitas Indonesia Berdasarkan Peraturan BPOM No. 24 Tahun 2021 = Gap Analysis Evaluation of Drug Dispensing in Pharmacy Unit at The University of Indonesia Hospital Based on BPOM Regulation No. 24 of 2021

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## Abstrak

Rumah sakit perlu mematuhi peraturan yang berlaku dan memenuhi standar tertentu untuk dapat menjamin mutu pelayanan dan keselamatan pasien agar terhindar dari cedera. Insiden yang mengancam keamanan pasien di rumah sakit di Kota Depok cukup tinggi. Kesalahan pengobatan paling sering terjadi pada proses dispensing obat sehingga diperlukan analisis gap implementasi penyerahan obat dan bahan obat serta narkotika, psikotropika, dan prekursor farmasi (NAPP) di Rumah Sakit Universitas Indonesia (RSUI) terhadap regulasi yang terbaru, yaitu Peraturan BPOM No. 24 Tahun 2021. Analisis dilakukan berdasarkan hasil observasi langsung, resep obat, sistem AFYA RSUI, dan dokumentasi yang terdapat di unit farmasi rawat jalan dan instalasi gawat darurat (IGD). Analisis gap dilakukan dengan membuat tabel yang terdiri dari persyaratan pada regulasi, implementasi di unit farmasi, kajian analisis gap, kesimpulan dan saran perbaikan, serta sumber data. Selain itu, analisis ini disimpulkan dalam bentuk persentase kesesuaian (%) yang diperoleh dari hasil pembagian antara jumlah persyaratan yang terpenuhi dengan total persyaratan yang berlaku. Persyaratan yang mengatur tentang penyerahan obat dan bahan obat adalah sebanyak 27 butir, sementara NAPP adalah sebanyak 37 butir. Implementasi penyerahan obat dan bahan obat serta NAPP di unit farmasi RSUI tidak sepenuhnya memenuhi regulasi yang berlaku. Gap ditemukan pada 5 butir penyerahan obat dan bahan obat, serta 8 butir penyerahan NAPP. Dengan demikian, dapat diperoleh persentase kesesuaian penyerahan obat dan bahan obat serta NAPP berturut-turut adalah 66,67% dan 65,22%.

..... Hospitals need to comply with the current regulation(s) to guarantee the quality of service and patient safety. Incidents occur in the drug dispensing process that threaten the safety of patients in hospitals in Depok City are quite high. So, a gap analysis of the implementation of drugs and crude drugs as well as narcotics, psychotropic, and pharmaceutical precursors (NAPP) at the University of Indonesia Hospital (RSUI) against the latest arrangement, which was BPOM Regulation No. 24 of 2021, was performed. The analysis was done based on the results of direct observation, drug prescriptions, RSUI's AFYA system, and documents in the outpatient pharmacy unit and emergency room (ER). Gap analysis was carried out through a table consists of regulatory requirements, implementation, gap analysis studies, conclusions, suggestions and the data sources. In addition, the compliance percentage (%) obtained from the division between the number of requirements met by the total of applicable requirements was shown to conclude the analysis. The provisions that regulates the dispensing of drugs and crude drugs are 27 clauses, while NAPP are 37 clauses. The implementation of drugs and crude drugs as well as NAPP dispensing at the RSUI pharmacy unit does not fully comply with applicable regulations. Gaps were found in 5 clauses of drugs and crude drugs dispensing, as well as 8 clauses for NAPP dispensing. Thus, it can be obtained that the compliance percentage of drug and crude drug as well as NAPP is 66.67% and 65.22%, respectively.