

# Evaluasi Penerapan Whistleblowing System Sebagai Implementasi Good Public Governance Di Kementerian Koordinator Bidang Perekonomian = Evaluation of Whistleblowing System as Implementation of Good Public Governance at Coordinating Ministry for Economic Affairs

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## Abstrak

Skripsi ini membahas tentang evaluasi penerapan Whistleblowing System (WBS) dalam mendorong implementasi Good Public Governance (GPG) di Kementerian Koordinator Bidang Perekonomian (Kemenko Perekonomian). Penelitian ini menggunakan Pedoman Sistem Pelaporan Pelanggaran (PSPP) serta Pedoman Umum Governansi Sektor Publik Indonesia (PUGSPI) yang diterbitkan oleh KNKG sebagai kerangka evaluasi. Metode yang digunakan dalam penelitian ini adalah metode kualitatif dengan pendekatan studi kasus. Data diperoleh melalui studi dokumentasi dan wawancara. Hasil penelitian menunjukkan bahwa implementasi WBS di Kemenko Perekonomian dari beberapa aspek belum sepenuhnya sesuai PSPP. Aspek perawatan menjadi aspek yang implementasinya paling rendah, dibandingkan kedua aspek lainnya. Namun demikian, penelitian ini juga menunjukkan hasil implementasi WBS memberikan dampak positif bagi upaya tercapainya GPG di Kemenko Perekonomian sesuai kerangka PUGSPI. Untuk lebih meningkatkan efektivitas penerapan WBS dalam mendorong GPG, penelitian ini merekomendasikan agar Kemenko Perekonomian melakukan benchmarking sistem WBS ke Kementerian/Lembaga lain, menunjuk pegawai yang kompeten dalam mengelola WBS, melakukan sosialisasi rutin mengenai WBS, meningkatkan kewenangan unit pengelola WBS dan melakukan pelatihan pengelolaan laporan WBS secara berkala. Keterbatasan dalam penelitian ini yaitu data laporan pelaksanaan WBS yang bersifat rahasia, keterbatasan dalam penilaian kompetensi anggota unit pengelola WBS serta potensi bias dari narasumber karena wawancara hanya dilakukan kepada pihak pengelola WBS dan internal Kemenko Perekonomian.

.....This study aims to evaluate the implementation of the Whistleblowing System (WBS) in encouraging the application of Good Public Governance (GPG) at the Coordinating Ministry for Economic Affairs (Kemenko Perekonomian). This research uses the Guidelines for the Violation Reporting System (PSPP) and the General Guidelines for Indonesian Public Sector Government (PUGSPI) issued by the KNKG as evaluation framework. The method used in this research is qualitative method with a case study approach. Data was obtained through documentation studies and interviews. The results showed that the implementation of WBS in the Coordinating Ministry for Economic Affairs, consisting of several aspects, was not fully compliant with the existing guidelines in the PSPP. Maintenance is the aspect with the lowest implementation in the Coordinating Ministry for Economic Affairs, compared to the other two aspects. However, this research also shows the results of the implementation of this WBS have positive impact on the attempts to achieve GPG at the Coordinating Ministry for Economic Affairs. To improve the effectiveness of WBS in encouraging GPG, this study recommends the Coordinating Ministry for Economic Affairs to benchmark the WBS System in other Ministries/Institutions, appoint employees who are competent in managing WBS, conduct routine campaign about WBS, increase the authority of WBS management units and conduct training about WBS management periodically. Limitations in this study are

the confidentiality of WBS implementation report data, limitations in assessing the competence of WBS management unit members and potential bias from informants because interviews are only conducted to WBS managers and the internal Coordinating Ministry for Economic Affairs unit.