

# Praktik Kerja di Apotek Kimia Farma Periode 2-24 Januari 2023, Implementasi Praktik Pelayanan Kefarmasian Manajerial dan Pelayanan Swamedikasi Gangguan Saluran Pernapasan Di Apotek Kimia Farma Lenteng Agung Raya No 39 = Internship at the Kimia Farma Pharmacy for the Period of 2-24 January 2023, Implementation of Managerial Pharmaceutical Service Practices and Self-medication Services for Respiratory Disorders at Kimia Farma Pharmacy Lenteng Agung Raya No 39

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## Abstrak

Penyelenggaraan pelayanan kefarmasian oleh Apoteker di Apotek wajib mengikuti standar pelayanan kefarmasian yang tercantum dalam Peraturan Menteri Kesehatan Republik Indonesia No 73 tahun 2016. Implementasi penyelenggaraan pelayanan kefarmasian yang dilakukan oleh Apoteker di Apotek berawal dari kegiatan manajerial (menjamin ketersediaan dan pengelolaan sediaan farmasi, alat kesehatan yang aman, bermutu serta terjangkau) hingga pelayanan farmasi klinis yang berorientasi pada pasien untuk meningkatkan kualitas hidup pasien. Pelayanan swamedikasi terkait dengan keluhan batuk pilek merupakan salah satu pelayanan kefarmasian klinis yang umum dilakukan oleh Apoteker di Apotek. Dokumentasi pelayanan kefarmasian di Apotek Kimia Farma Jalan Raya Lenteng Agung No 39 dilakukan dengan melakukan observasi langsung dan membandingkan kesesuaiannya dengan peraturan yang berlaku. Berdasarkan hasil observasi, pelaksanaan kegiatan pengelolaan sediaan farmasi, alat kesehatan, dan BMHP serta pelayanan swamedikasi di Apotek Kimia Farma Jl Raya Lenteng Agung No 39 sudah cukup baik dan sesuai dengan PMK No. 73 Tahun 2016.

..... The implementation of pharmaceutical services by pharmacists at pharmacies must follow the pharmaceutical service standards listed in the Regulation of the Minister of Health of the Republic of Indonesia No. 73 of 2016. Implementation of pharmaceutical services by pharmacists at pharmacies starts with managerial activities (ensuring the availability and management of pharmaceutical preparations, medical devices safe, quality and affordable) to patient-oriented clinical pharmacy services to improve the quality of life of patients. Self-medication services related to complaints of cough and cold are one of the clinical pharmacy services that are commonly performed by pharmacists at pharmacies. Documentation of pharmaceutical services at Kimia Farma Pharmacy Jalan Raya Lenteng Agung No. 39 is carried out by direct observation and comparing compliance with applicable regulations. Based on the results of observations, the implementation of management activities for pharmaceutical preparations, medical devices and BMHP as well as self-medication services at Kimia Farma Pharmacy Jl Raya Lenteng Agung No 39 is quite good and in accordance with PMK No. 73 of 2016.