

Efek Status Akreditasi Dan Manajemen Puskesmas Terhadap Capaian Standar Pelayanan Minimal (SPM) Pelayanan Kesehatan Pada Usia Produktif Puskesmas Di Kota Cirebon Tahun 2021 = The Effects Of Accreditation Status And Public Health Center Management On The Coverage Of Minimum Service Standard (SPM) For Health Service At Productive Age Community Health Centers In Cirebon City On 2021

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Abstrak

Standar Pelayanan Minimal (SPM) pelayanan kesehatan pada usia produktif merupakan hak dasar penduduk usia 15-59 tahun untuk mendapatkan pelayanan kesehatan sesuai standar yang harus dipenuhi oleh pemerintah daerah kab/kota. Dengan status akreditasi puskesmas yang sudah diraih dan manajemen puskesmas yang sudah diterapkan, capaian SPM pelayanan kesehatan pada usia produktif di Kota Cirebon masih rendah. Tujuan penelitian untuk mengetahui efek status akreditasi dan manajemen puskesmas terhadap capaian SPM pelayanan kesehatan pada usia produktif puskesmas di Kota Cirebon. Jenis penelitian adalah penelitian kuantitatif dengan desain penelitian crosssectional. Populasi penelitian adalah seluruh puskesmas di Kota Cirebon. Sampel penelitian adalah 22 puskesmas (total sampling). Analisis statistik menggunakan uji annova one way, uji korelasi dan uji regresi linier sederhana. Hasil penelitian menunjukkan status akreditasi puskesmas tidak berefek terhadap capaian SPM pelayanan kesehatan pada usia produktif, sedangkan semua aspek manajemen puskesmas berkorelasi cukup kuat dan kuat kecuali fokus pelanggan yang berkorelasi lemah/tidak berkorelasi. Diperlukan penerapan manajemen puskesmas yang berkualitas dan dukungan dinas kesehatan agar SPM pelayanan kesehatan pada usia produktif dapat tercapai.

.....Minimum Service Standards (SPM) for health services at productive age are the basic rights of the population aged 15-59 years to obtain health services according to the standards that must be met by the district/city regional government. With the accreditation status of the public health center that has been achieved and the management of the public health center that has been implemented, the achievement of SPM for health services at productive age in Cirebon City is still low. The aim of the study was to determine the effect of the accreditation status and management of the public health center on the achievement of the MSS for health services at the productive age of the public health center in Cirebon City. This type of research is quantitative research with a cross-sectional research design. The research population was all health centers in Cirebon City. The research sample was 22 health centers (total sampling). Statistical analysis using one-way annova test, correlation test and simple linear regression test. The results showed that the accreditation status of the public health center had no effect on the achievement of SPM for health services at productive age, while all aspects of public health center management had a fairly strong and strong correlation except for customer focus which had a weak correlation/no correlation. It is necessary to implement quality health center management and the support of the health office so that the SPM for health services at productive age can be achieved.