

Hubungan Supervisi Kepala Ruang Dengan Kualitas Dokumentasi Triase Dan Penerapan Pengkajian Awal Pasien Di Instalasi Gawat Darurat Rumah Sakit = The Relationship Between Head Of Room Supervision And Quality Of Triage Documentation And Implementation Of Initial Patient Assessment In The Emergency Room

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Abstrak

Supervisi dokumentasi keperawatan merupakan suatu upaya dalam meningkatkan mutu dan pelayanan asuhan keperawatan baik di rawat inap maupun di Instalasi Gawat Darurat (IGD). Kualitas dokumentasi keperawatan dilakukan pada seluruh perawat di Rumah Sakit. Tujuan penelitian ini adalah untuk mengetahui hubungan pelaksanaan supervisi kepala ruangan dengan kualitas dokumentasi triase dan penerapan pengkajian awal pasien di Instalasi Gawat Darurat (IGD). Metode penelitian menggunakan pendekatan kuantitatif dengan desain crosssectional. Sampel di ambil secara acak berjumlah 107 perawat pelaksana yang tersebar di empat Rumah Sakit. Instrumen yang digunakan berupa kuesioner supervisi dokumentasi, kuesioner pengetahuan pendokumentasian di IGD dan lembar observasi penerapan pengkajian awal. Hasil penelitian tidak ada hubungan yang signifikan antara pelaksanaan supervisi dengan kualitas dokumentasi ($p > 0,05$). Sedangkan ada hubungan antara karakteristik (jenis kelamin) dengan kualitas dokumentasi ($p < 0,05$). Rekomendasi yaitu manajemen perlu menata ulang kembali tingkat pendidikan perawat dengan jenjang karir perawat klinis dalam upaya meningkatkan pelayanan keperawatan melalui kualitas dokumentasi di Instalasi Gawat Darurat.

.....Supervision of documentation is an effort to improve the quality and care services both in the inpatient and in the Emergency Room (IGD). The quality of documentation is carried out on all nurses in the hospital. The purpose of this study was to determine the relationship between the implementation of the supervision of the head of the room with the quality of triage documentation and the application of the initial assessment of patients in the Emergency Room (IGD). The research method uses a quantitative approach with a cross sectional design. Samples were taken randomly from 107 nurses spread over four hospitals. The results of the study there was no significant relationship between the implementation of supervision with the quality of documentation ($p > 0.05$). Meanwhile, the relationship between characteristics (gender) and document quality ($p < 0.05$). The recommendation is that the management needsto rearrange the level of education of nurses by increasing the career of nursesin an effort to improve services through documentation in the Emergency Room.