

# Pengetahuan, persepsi dan sikap pelaksana keperawatan terhadap standar operasional prosedur diruang gaduh gelisah rawat inap rumah sakit jiwa pusat padang tahun 2000

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## Abstrak

Berdasarkan hasil survei akreditasi rumah sakit tahun 2000 salah satu hasilnya menunjukkan pelaksanaan asuhan keperawatan di Rumah Sakit Jiwa Pusat Padang menunjukkan belum semuanya memenuhi standar dan parameter yang ditetapkan. Ruang gaduh gelisah di Rumah Sakit Jiwa Padang merupakan tempat membicarakan asuhan keperawatan yang bersifat akut terutama pasien yang baru masuk setelah dirawat di Unit Gawat Darurat (UGD) selama 24 jam, maupun dari ruangan rawatan lainnya, tapi belum mencapai stadium tenang. berasal dan ruangan lain. Ruang khusus untuk gaduh gelisah belum tersedia karena selama ini dapat dirawat di UGD tapi saat ini kapasitas UGD tersebut tidak memungkinkan lagi sehingga pihak rumah sakit memanfaatkan ruangan lain dimana fasilitas dan sarana yang berkaitan dengan pelaksanaan asuhan keperawatan di ruangan ini belum sesuai dengan standar pelayanan keperawatan untuk pasien akut.

Masalah yang ditemui dalam penelitian ini belum diketahui pengetahuan, persepsi dan sikap pelaksana keperawatan terhadap Standar Operasional Prosedur Keperawatan di ruang gaduh gelisah rawat inap Rumah Sakit Jiwa Pusat Padang Tujuan penelitian ini adalah diperolehnya gambaran tentang pengetahuan, persepsi dan sikap pelaksana keperawatan terhadap Standar Operasional Prosedur Keperawatan di ruang gaduh gelisah rawat inap Rumah Sakit Jiwa Pusat Padang Penelitian ini dilakukan dengan pendekatan kualitatif, dimana pengumpulan data dilakukan dengan Fokus Group Diskusi pada tenaga pelaksana keperawatan dan wawancara mendalam terhadap Kepala Ruangan Gaduh Gelisah, Kasi Keperawatan, Kabid Keperawatan dan Direktur, untuk menggali informasi secara mendalam tentang pengetahuan, persepsi dan sikap pelaksana keperawatan terhadap Standar Operasional Prosedur Keperawatan di ruang gaduh gelisah rawat inap Rumah Sakit Jiwa Pusat Padang.

Dari hasil penelitian ini terlihat bahwa semua pelaksana keperawatan sudah mengetahui Standar Operasional Prosedur secara umum, namun demikian pengetahuan tentang langkah-langkah Standar Operasional Prosedur masih kurang. Selain itu ditemuinya perbedaan persepsi antara tim manajemen dengan pelaksana keperawatan tentang pembuatan Standar Operasional Prosedur Keperawatan yang menyebabkan Standar Operasional Prosedur tidak bisa diterapkan seperti seharusnya. Di sisi lain semua tim manajemen dan pelaksana keperawatan telah mempunyai sikap yang positif terhadap Standar Operasional Prosedur Keperawatan, namun dapat alau tidaknya Standar Operasional tersebut diterapkan

tergantung pada ketersediaan sarana yang ada.

Dengan hasil penelitian ini diharapkan tim manajemen memperhatikan penempatan petugas, merencanakan alokasi dana khusus untuk peningkatan kemampuan petugas, membual nmngan khusus untuk gaduh gclisah, penyamaan persepsi antara awsan dan bawahan tentang pelaksanaan S1andar Operasional Prosedur Keperawatnn. mclakukan pembinaan dan pembentukan komite keperawatan. U 6 1 4 5.

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<b> Abstract </b><br>

Based on the survey conclusion of the hospital akreditated at the year 2000 that one of that conclusion proved the nursing performer at the Central Padang Psyche Hospital is not qualifying the standart and parameter that had been confirmed.

The noise and nervous room in the Psyche hospital of Padang is a place that give nursing for seriously character especially the new patient that have taking care from the Emergency Room Unit ( ER ) for 24 horns, even from other nursing room, but havcn?t reach calm stadium yet\_ Special room for noise and nervous haven?t prepare yet because it can be taking care at the ER for a while but for now the ER capacity isn?t possible, there for the hospital side using other room where the facility and equipment that related to the nursing accomplishment in this room is not suitable with the standart nursing service of seriously patient.

The problem that seen in this research is undiscovered the knowledge, perseption and attitude of nursing performer to The Nursing Prosedurc of Operational Standart in the noise and nervous room lodging care of Central Padang Psyche Hospital.

This research purpose is to have picture about knowledge, perseption and attitude of the nursing performer to The Nursing Prosedure of Operational Standart in the noise and nervous roorn lodging care of Central Padang Psyche Hospital. This research doing with qualitative approximation, where the data collecting is

doing with the Focus Discuss Group to the nursing performer activity and deepen interview to the Chief of Noise and Nervous Room; Chief of Nursing Section, Chief of Nursing Department and The Director, to digging information decpenly about knowledge, perseption and attitude of the nursing performer to the Nursing Prosedure of Operational Standart in this noise and nervous room of Central Padang Psyche Hospital. From the result of this research seen that every nursing performer have known the Nursing Prosedure of Operational Standart generally, but thus the knowledge about Prosedure of Operational Standart steps is still low. Besides that the difference perseption between the management team with the nursing performer about for-mating The Nursing Prosedure of Operational Standart that causing The Prosedure of Operational Standart can?t be employ the way it should be. In the other side, all the management team and nursing performer had possitive attitude to The Nursing Prosedure of Operational Standart, but able or disable that Operational Standart employed depend on the supported equipment that exist.

With the result of this research expected that the management team concerning

about the staff? occupation, planning the special fund location for increased staff ability,  
make special room for noise and nervous, equalizing perception between the superior and  
the inferior about the accomplishment Nursing Procedure of Operational Standard,  
nursing performer and forming nursing comity