

Faktor-faktor yang berhubungan dengan kepatuhan petugas kesehatan terhadap prosedur tetap pelayanan ISPA di 7 Puskesmas pelaksana QA di kota Palembang Sumatera Selatan tahun 2001 = Correlation factors to the health workers compliance of standard operating procedure acute respiratory tract infection at 7 health centers services in Palembang, 2001

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Abstrak

One of the Indonesian health problems is under 5-year child's mortality still high. This highly mortality is caused by Pneumonia (10, 6/1000 children. The effort to decrease this problem is by enchanting Acute Respiratory Tract Infection (ARTI) service standard, which the health workers compliance to the Standard Operating Procedure (SOP) can be performed. The strategy to overcome this problem is by approaching the Quality Assurance.

The objective of this study is to get the description of staff level compliance to the standard operating procedure of the ARTI service at the Health centers. In the otherhand also to find the correlation of characteristic factors and the dominant factors to health workers compliance. This study was carried out on April until May 2001 at 7 Health Centers, where the Quality Assurance had already applied. The objects of this study were 35 health workers who conduct the ARTI health serviceman. This study was cross sectional, analyzing univariate, bivariate and also multivariate were used to find the distribution, correlation and the major factors.

The result showed that the proportion of the health workers compliance at those 7 Health Centers are still low, especially for the counseling activity. The bivariate analysis showed that there was a predominant factor, as knowledge, training and supervision significantly correlated to the compliance of the Health workers. Multivariate analysis showed us that the most dominant factor is Health training concerning to the ARTI. Supporting this effort, staff training is needed to improve the quality of the health services.