

# Analisis korelasi pelaksanaan kegiatan dengan ketrampilan gugus kendali mutu asuhan keperawatan di RSUP Fatmawati Jakarta = Correlation analysis between the conduct of activities and the nursing care quality control circle skills in Fatmawati General Hospital Jakarta

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## Abstrak

Dalam konvensi Gugus Kendali Mutu Asuhan Keperawatan pada tanggal 15 Oktober 1996 yang diikuti oleh 13 GKM, didapatkan hasil yang kurang memuaskan, tidak satupun GKM yang berketrampilan Baik Sekali. Oleh karena itu secara umum penelitian ini bertujuan untuk menilai Penerapan Pedoman Dasar Kegiatan GKM Askep dan Kegiatannya. Secara khusus penelitian ini menganalisis hubungan faktor-faktor dalam Pelaksanaan Kegiatan dengan Ketrampilan GKM Askep di RSUP Fatmawati.

Penelitian ini merupakan penelitian deskriptif analitik dan bersifat cross sectional. Pengambilan data primer untuk variabel Penerapan Pedoman Dasar Pelaksanaan Kegiatan GKM Askep ditakukan dengan menggunakan kuesioner yang dibuat berdasarkan metoda rating yang dijumlahkan atau model penskalaan Likert. Untuk variabel bebas Bimbingan Facilitator, diperoleh dari daftar hadir pada pertemuan Bimbingan Fasilitator. Data sekunder digunakan untuk variabel bebas Pertemuan Anggota dan Ketrampilan GKM Askep.

Sampel penelitian ini adalah 13 GKM Askep yang mengikuti konvensi. Sedangkan responden penelitian ini adalah 65 anggota GKM Askep tersebut. Hasil penelitian menunjukkan :

1. Terdapat korelasi antara faktor-faktor Kerja Kelompok, Partisipasi Total, Bimbingan Facilitator, Dukungan Manajemen, Pengembangan Din dan Kesukarelaan dengan Ketrampilan GKM Askep.
2. Terdapat hubungan lemah, terbalik, antara Pertemuan Anggota dengan Ketrampilan GKM Askep, yang secara statistik tidak bermakna.
3. Ditemukan 6 faktor penyebab yang perlu diperhatikan untuk peningkatan Penerapan Pedoman Dasar Pelaksanaan Kegiatan GKM Askep.

Saran :

1. Kelanggengaan penyelenggaraan konvensi GKM harus dipertahankan.
2. Kehadiran Direksi RSUP Fatmawati dalam konvensi GKM sangat dianjurkan.
3. Penyelenggaraan seminar tentang GKM untuk seluruh pejabat struktural dan fungsional.
4. Penyelenggaraan pendidikan dan pelatihan talon Facilitator GKM.
5. Menyatukan Pertemuan Anggota GKM dengan Bimbingan Facilitator
6. Membuat sistem penghargaan yang baik.

Selanjutnya perlu diteliti faktor-faktor yang mempengaruhi Kesukarelaan Anggota GKM.

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In the convention occurred on October 15, 1996 which was participated by 13 Nursing Care Quality Control

Circle (NCQCC), the result was found unsatisfying, none of them had excellent skills. The purpose of the study was to evaluate the conduct of NCQCC activities in Fatmawati General Hospital which consisted of voluntarism, total participation, self development, team work, management commitment, member's meeting and facilitators assistance. Specifically the objective of this study was to analyse the correlation between the conduct of activities and the NCQCC skills.

This study is a cross sectional analytic descriptive research. The primary data was taken for implementation of basic guide in conducting NCQCC activities variable, which was done by using questionnaire that was made based on the summated rating method, known as Likert scale method. For independent variable facilitator assistance was obtained from attend list on the facilitator assistance meeting. Secondary data was used for independent variable member's meeting and NCQCC skills. Samples of this study were 13 NCQCC that joined the convention. Meanwhile the research respondents were 65 NCQCC members.

This study shows :

1. There is a correlation between team work, total participation, facilitator assistance, management commitment, self development, voluntarism and NCQCC skills.
2. There is a weak reversed association, between member's meeting and NCQCC skills, which is statistically not significant.
3. 6 causing factors were found and need to be focused for increasing the implementation of basic guide in conducting NCQCC activities.

Recommendation :

1. Continuity of holding the NCQCC convention should be upheld.
2. The attendance of top management of Fatmawati General Hospital in the NCQCC convention is very recommended.
3. Holding the seminar about QCC (Quality Control Circle) for all the structural and functional officer.
4. Holding the education and training for the QCC facilitator candidates.
5. To unite QCC members meeting with facilitator guide.
6. To make a good rewarding system.

Furthermore, the factors which influenced QCC voluntarism needs to be studied.