

Komunikasi Informasi antara Pustakawan dan Murid SMA Kolese Gonzaga dalam Pembelajaran selama Pandemi Covid-19. = Information Communication between Librarian and Students of Kolese Gonzaga Highschool in Learning during the Covid-19 Pandemic.

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Abstrak

Selama pandemic Covid-19 layanan perpustakaan antara pustakawan dan pengguna dilakukan secara daring, mengalami sejumlah masalah dalam komunikasi. Tulisan ini mengenai proses komunikasi antara pustakawan dengan guru dan murid. Metode yang digunakan dalam penelitian ini adalah metode studi kasus dengan pendekatan kualitatif. Informan dalam penelitian ini adalah pustakawan, guru dan murid SMA Kolese Gonzaga. Teknik pengumpulan data dilakukan pada bulan Maret 2022 sampai Mei 2022 melalui observasi, wawancara dengan format interview. Teknik analisis data berupa teori analisis pengkodean (coding) terdiri dari tiga bagian utama, yaitu: pengkodean terbuka (open coding), pengkodean aksial (axial coding) dan pengkodean selektif (selective coding). Hasil penelitian menunjukkan bahwa komunikasi pustakawan dengan guru dan murid dilakukan sebaik-baiknya untuk menunjang kurikulum pembelajaran sekolah. Terdapat banyak proses komunikasi yang dilakukan pustakawan melalui banyak media, terutama media elektronik WhatsApp dan Email.

.....During the pandemic Covid-19, information communication in the school library faced some gaps in its communication between librarians and students upon information. This study shows the process of information communication between librarians and students being overcome using social media. The method used in this research is a case study method with a qualitative approach. Informants in this study were librarians, teachers and students of SMA Kolese Gonzaga. Data collection techniques were carried out from March 2022 to May 2022 through observation, interviews with interview format. The data analysis technique in the form of coding analysis theory consists of three main parts, namely: open coding, axial coding and selective coding. The results showed that the librarian's communication with teachers and students was carried out as well as possible to support the school's learning curriculum. There are many communication processes carried out by librarians through social media, especially electronic media WhatsApp and Email to disseminate information.