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## Infrastructure delivery systems: governance and implementation issues

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## **Abstrak**

This book provides a framework for governing policy implementation by various stakeholders during the delivery of infrastructure projects. This framework relies on the tenets of the Viable Systems Model (VSM), a systems cybernetic model that enjoys a high level of acceptance in organizational analysis. The book presents a step-by-step guide for the multi-level governance of implementation during project delivery. Although the book focuses on the context of local content development policy and construction projects (infrastructure), it is presented in a manner that allows it to be adapted to other policies and sectors.