

## Implementasi green hospital di RSUD R. Syamsudin, sh dengan kriteria kerangka kinerja ekselen malcolm baldrige = Implementation of green Hospital in RSUD r. Syamsudin, sh with malcolm baldrige framework criteria for performance excellence

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### Abstrak

Keberadaan green hospital sangat diperlukan untuk mengatasi perubahan iklim yang dapat menyebabkan gangguan kesehatan manusia dan lingkungan, karena rumah sakit merupakan salah satu penyumbang polusi. RSUD R. Syamsudin, SH menjadi anggota Global Green and Healthy Hospital serta berkomitmen untuk melaksanakan sepuluh agenda yaitu kepemimpinan, bahan kimia, limbah, energi, air, transportasi, makanan, farmasi, gedung, dan pembelian. Penelitian ini bertujuan untuk menganalisis implementasi green hospital dengan Kriteria Kerangka Kinerja Ekselen Malcolm Baldrige. Kerangka Kinerja Ekselen Malcolm Baldrige mengevaluasi berdasarkan tujuh kriteria yaitu kepemimpinan, strategi, pelanggan, pengukuran, analisis, dan manajemen pengetahuan, tenaga kerja, operasi serta hasil. Desain penelitian ini adalah kualitatif dengan mengumpulkan informasi melalui wawancara mendalam, kuesioner, dan telaah dokumen.

Berdasarkan hasil penelitian, pelaksanaan green hospital RSUD R. Syamsudin, SH mendapatkan skor 620.1 dari 1000 (skor maksimal) sehingga diposisikan pada emerging industry leader. Kriteria Kepemimpinan mendapatkan poin tertinggi, sedangkan poin terendah adalah Kriteria Pelanggan. Dapat disimpulkan, RSUD R. Syamsudin, SH berada di posisi menengah dalam implementasi green hospital, artinya sudah memiliki beberapa keunggulan tetapi masih ada beberapa faktor yang dapat ditingkatkan lagi agar pelaksanaan green hospital dapat lebih optimal. Untuk itu, direkomendasikan kepada RSUD R. Syamsudin, SH agar melakukan evaluasi rutin, mempromosikan green hospital lebih gencar, melakukan optimalisasi SIM RS, serta penguatan anggaran agar pencapaian sepuluh agenda lebih optimal.

.....The existence of green hospital is very necessary to overcome climate change which can cause disruption to human health and the environment, because hospitals are one of the contributors to pollution. RSUD R. Syamsudin, SH became a member of the Global Green and Healthy Hospital and is committed to implementing ten agendas, namely leadership, chemicals, waste, energy, water, transportation, food, pharmacy, buildings, and purchasing. Aim of this study is to analyze the implementation of green hospital with the Malcolm Baldrige Criteria Framework for Excellence Performance. Malcolm Baldrige Criteria evaluates based on seven criteria which is leadership, strategy, customer, measurement, analysis, and management of knowledge, labor, operations and results. The design of this study is qualitative by gathering information through in-depth interviews, questionnaires, and document review.

Based on the results of research, the implementation of the green hospital in R. Syamsudin Hospital, SH received a score of 620.1 out of 1000 (maximum score) so that it was positioned in emerging industry leaders. The Leadership Criteria get the highest points, while the lowest points are the Customer Criteria. It can be concluded, RSUD R. Syamsudin, SH is in the average position in implementing green hospital, meaning that it already has several advantages but there are still several factors that can be improved so that the implementation of green hospital can be more optimal. For this reason, it was recommended to RSUD R. Syamsudin, SH to carry out routine evaluations, promote green hospital more aggressively, optimize

hospital management information system, and strengthen the budget so that the achievement of ten agendas more optimized.