

Pengaruh penerapan prinsip-prinsip total quality management terhadap kinerja auditor di inspektorat jenderal: persepsi auditor di 7 tujuh kementerian/ lembaga = The effect of total quality management principles implementation toward auditor`s performance in general inspectorate: perception of auditor ??s in 7 seven government institution

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Abstrak

Penelitian ini bertujuan menganalisis persepsi pengaruh penerapan prinsip-prinsip Total Quality Management terhadap kinerja auditor. Sampel penelitian ini berjumlah 228 responden yang merupakan auditor Inspektorat Jenderal di 7 tujuh instansi pemerintah. Metode analisis data menggunakan analisis kuantitatif, antara lain dengan uji validitas, uji reliabilitas, uji asumsi klasik dan uji hipotesis melalui analisis regresi linier berganda. Teknik pengumpulan data dilakukan dengan kuesioner dan wawancara untuk mengkonfirmasi hasil kuesioner. Hasil pengujian membuktikan bahwa variabel pemberdayaan dan keterlibatan pegawai, kerjasama, pendidikan dan pelatihan, dan perbaikan berkelanjutan terbukti dalam penelitian ini berpengaruh positif signifikan terhadap kinerja auditor di Inspektorat Jenderal. Variabel kepemimpinan dan pengukuran kinerja dalam penelitian ini tidak berpengaruh signifikan terhadap kinerja auditor di Inspektorat Jenderal.

The aim of this study is to analyze the influence of Total Quality Management on the performance of auditors in the Inspectorate General Auditor rsquo s Perception in 7 seven Government Institution. The sample in this research were 228 respondents who are auditors within the Inspectorate General in 7 seven government institution. Methods of data analysis using quantitative analysis, with a validity test, reliability test, the assumption of classical test and hypothesis testing through multiple linear regression analysis. Data in the study was collected by questionnaire and interviews to confirm the results of the questionnaire. The statistical test result is employee involvement, teamwork, education and training, and continuous improvement variables proved in this study have positive significant impact to the performance of auditors. Other variables such as leadership and performance measures, proved in this study do have a significant impact on the performance of auditors within the Inspectorate General.