

Pengaruh motivasi pelayanan publik, kepuasan kerja, komitmen afektif, dan keterlibatan kerja terhadap in-role performance: studi kasus pegawai Perpustakaan Nasional RI = The effect of public service motivation, job satisfaction, affective commitment, and job involvement on in role performance: case study of employees Perpustakaan Nasional RI

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Abstrak

Penelitian ini membahas mengenai pengaruh motivasi pelayanan publik, kepuasan kerja, komitmen afektif, dan keterlibatan kerja terhadap in-role performance pada pegawai Perpustakaan Nasional RI. Penelitian ini dilakukan pada 267 responden pegawai Perpustakaan Nasional RI. Data yang terkumpul kemudian diolah menggunakan metode Structural Equation Model SEM.

Hasil penelitian menunjukkan motivasi pelayanan publik, kepuasan kerja, dan komitmen afektif memiliki pengaruh positif dan signifikan terhadap in-role performance. Namun ditemukan pengaruh negatif antara keterlibatan kerja terhadap in-role performance pegawai Perpustakaan Nasional RI.

.....This study discuss about the effect of public service motivation, job satisfaction, affective commitment, and job involvement on in role performance in employees Perpustakaan Nasional RI. The study conduct 267 respondent in Perpustakaan Nasional RI. Data analysis conducted using Structural Equation Model SEM method.

The results of this study indicate public service motivation, job satisfaction, affective commitment have a significant positive effect on in role performance. But, this study found negative effect job involvement on in role performance employees in Perpustakaan Nasional RI.