

Penerapan e-government dalam pelayanan publik di badan penanaman modal dan pelayanan perizinan terpadu pemerintah kota Depok. = The implementation of e government in the public service board of investment and integrated licensing services Depok city government

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Abstrak

Tujuan dilakukannya penelitian ini adalah untuk menjelaskan perkembangan penerapan E-Government dengan kualitas pelayanan publik di lingkungan Pemerintah Kota Depok dalam Pelayanan Publik di Badan Penanaman Modal dan Pelayanan Perizinan Terpadu Pemerintah Kota Depok. Metode Penelitian ini menggunakan Pendekatan Kualitatif serta Jenis Penelitian Deskriptif.

Hasil dari penerapan E-Government menunjukkan bahwa penerapan E-Government di BPMP2T Pemerintah Kota Depok terbukti memberikan dampak positif bagi peningkatan pelayanan, terutama dalam hal jumlah realisasi perizinan investasi yang meningkat secara signifikan.

The purpose of this study is to explain the development of E Government application with the quality of public services within the Government of Depok in Public Service at the Investment Board and Integrated Licensing Services of Depok City Government. This Research Method using Qualitative Approach and Descriptive Research Type.

The result of the implementation of E Government shows that the implementation of E Government in BPMP2T Depok City Government proved to have a positive impact for service improvement, especially in the case of the number of realization of investment licenses increased significantly.