

Perencanaan strategis sistem informasi: studi kasus badan kepegawaian daerah provinsi DKI Jakarta = Strategic planning of information system case study the regional personnel board of DKI Jakarta province

Aji Wibowo, author

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Abstrak

ABSTRAK

Badan Kepegawaian Daerah BKD Provinsi DKI Jakarta merupakan unsur pendukung Pemerintah Daerah dalam pengelolaan kepegawaian daerah. BKD memegang peranan penting dalam mewujudkan sumber daya manusia SDM aparatur Pemprov. DKI Jakarta yang berjati diri, professional dan berdaya saing global. Namun pada kenyataannya proses pengelolaan kepegawaian daerah masih menemui banyak permasalahan. Permasalahan yang dimaksud antara lain sistem investasi yang ada belum mendukung tujuan bisnis organisasi, duplikasi dan dualisme data, serta sistem informasi yang tidak terintegrasi silo. Permasalahan tersebut terjadi karena belum tersedianya perencanaan strategis SI/TI. Penelitian ini membahas bagaimana perencanaan strategis SI/TI yang sesuai dengan kebutuhan bisnis BKD Provinsi DKI Jakarta. Metodologi Ward dan Peppard digunakan sebagai pedoman pada penyusunan perencanaan strategis SI/TI dengan metode olah data seperti analisis SWOT, CSF, Value Chain, McFarlan Strategy Grid, dan PEST. Pengumpulan data diperoleh melalui wawancara, observasi, dan data sekunder. Hasil penelitian ini adalah rumusan perencanaan strategis SI/TI yang terdiri dari Strategi Bisnis SI, Strategi TI, dan Strategi Manajemen SI/TI.

ABSTRACT

The Regional Personnel Board BKD of DKI Jakarta Province is the supporting element of the Regional Government in managing the regional personnel. BKD plays an important role embodying human resources HR of apparatus Provincial Government of DKI Jakarta that had self identity, professional, and global competitiveness. But in fact, the process of managing the local staff still encounter many problems. The problems in question include the existing investment system has not supported the organization 39 s business goals, duplication, and dualism of data, as well as information systems that are not integrated silo. The problem occurs due to unavailability of strategic planning of information system. This study discusses how the strategic planning of information system that accordance with BKD DKI Jakarta Province 39 s business needs. The Ward and Peppard methodology is used as a guide to the preparation of strategic planning of information system with data processing methods such as SWOT, CSF, Value Chain, McFarlan Strategic Grid, and PEST analysis. Data collection was obtained through interviews, observation, and secondary data. The results of this study are the formulation of strategic planning of information system consisting of Business IS Strategy, IT Strategy, and IS IT Management Strategy.