

Analisis kelengkapan resume medis dan ketepatan koding diagnosis terhadap potensi risiko klaim BPJS di Unit Rawat Inap RSUD Cempaka Putih tahun 2016 = Analysis of medical resume completeness and the accuracy of coding diagnoses against potential risks of BPJS claims at Inpatient Units of RSUD Cempaka Putih in 2016 / Wida Guslianti

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Abstrak

ABSTRAK

Tesis ini membahas kelengkapan resume medis dan ketepatan koding diagnosis dalam potensi risiko klaim BPJS di Unit Rawat Inap RSUD Cempaka Putih Tahun 2016. Penelitian menggunakan pendekatan kuantitatif dan kualitatif dengan desain studi cross sectional. Hasil penelitian ditemukan ketidaklengkapan pengisian resume medis pada variabel diagnosis sekunder 46%, variabel tanda tangan dokter penanggung jawab layanan 10,5%, variabel pemeriksaan penunjang 1,6 %. Ketidaktepatan koding diagnosis pada diagnosis utama 28,2%, diagnosis sekunder 6,4% dan prosedur 6%. Didapatkan risiko klaim tertunda akibat ketidaklengkapan resume medis sebesar Rp. 159.580.200,-, dan didapatkan selisih klaim akibat ketidaktepatan koding diagnosis sebesar Rp. 7.062.100,- pada bulan November dan Rp. 4.821.400,- di bulan Desember.

Hasil penelitian menyarankan agar dilakukan sosialisasi Standar Prosedur Operasional (SPO), pelatihan koding, pemberlakuan reward dan punishment, audit koding, pembentukan Tim Koding, dan evaluasi secara berkesinambungan oleh manajemen.

ABSTRACT

This research discussed about medical resume completeness and the accuracy of coding diagnoses against potential risks of BPJS claims at Inpatient Units of RSUD Cempaka Putih in 2016. This research used mix method approach with cross sectional design. This research found that there is still incompleteness in filling the medical record for secondary diagnostic variables 46%, the signature of in charge physician variable 10,5%, and supporting examination variable 1,6 %. Inaccuracy of coding diagnoses on primary diagnostic 28,2%, secondary diagnostic 6,4% and prosedur 6%. The risk of claims is delayed due to the incompleteness of medical resume amounting to Rp. 159.580.200,- ,and obtained the difference in claims due to inaccuracy of Rp. 7.062.100,- in November and Rp. 4.821.400,- in December.

The results suggested that socialization of standar operational procedur,coding

practice, reward dan punishment implementation, coding audit, coding team formulation, and continous evaluation by management.