

Manajemen lean terhadap proses pelaksanaan CT Scan kepala pasien stroke iskemik di instalasi gawat darurat RSUP DR. Moh. Hoesin Palembang = Lean management in head CT Scan proses of ischemic stroke patients in Mohammad Hoesin Hospital Palembang / Selly Marisdina

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Abstrak

ABSTRAK

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Judul : Manajemen lean terhadap proses pelaksanaan CT Scan kepala pasien stroke iskemik di Instalasi Gawat Darurat RSUP Dr. Moh.Hoesin Palembang
Waktu tunggu proses pelaksanaan CT Scan kepala pasien stroke iskemik diInstalasi Gawat Darurat RSUP Dr. Moh Hoesin belum standar. Tujuan penelitianadalah menerapkan manajemen lean terhadap proses pelaksanaan CT Scan kepala pasien stroke iskemik di IGD. Penelitian ini menggunakan metode operationalresearch. Hasil penelitian didapatkan lead time Current Visual Stream Map VSM adalah 175,41 menit. Pada Simulated VSM didapatkan penurunan lead timeyang signifikan menjadi 30,09 menit, peningkatan persentase Value AddedActivities dan penurunan Non Value Added activites. Disimpulkan bahwapenerapan manajemen lean telah berhasil memperbaiki waktu tunggu prosespelaksanaan CT Scan kepala pasien stroke iskemik di IGD.Kata kunci: lean, value added, non value added but neccessary, non value added,current, lead time value streaming map, simulated value streaming map

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ABSTRACT

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Study Progam Hospital Adiministration Program
Judul Lean management in Head CT Scan Proses of Ischemic Stroke Patients in Mohammad Hoesin Hospital Palembang
The waiting time of head CT Scan prosess of ischemic stroke patient inEmergency Departement of Mohammad Hoesin Hospital Palembang has not been standard yet. The objectives was to apply lean management in this process byoperational research. We found that lead time of Current Visual Stream Map is175,41 minutes and in Simulated VSM, there were a significant decrease of leadtime to 30,09 minutes, increase of Value added Activites percentage and decreaseof Non Value Added Activites. Lean management has been successfully improvedthe waiting time of head CT Scan proses of ischemic stroke patient in ED.Key word lean, value added, non value added but neccessary, non value added,current, lead time value streaming map, simulated value streaming map