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Going lean: how the best companies apply lean manufacturing principles to shatter uncertainty, drive innovation, and maximize profits

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Abstrak

Going Lean sets aside the notion that efficient operations and powerful inno vations are only possible when business is steady and demand is growing. Instead, companies must learn that sudden shifts or unpredictable conditions need not undermine their results. Led by a new breed of companies -Toyota, Wal-Mart, and Southwest Airlines--a powerful, yet unexpected mindset is reshaping the rules for business competitiveness.