

Improving employee performance through appraisal and coaching

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Abstrak

Here are the tools to build a genuinely proactive performance management program. Fully updated with all-new case studies from major companies, the second edition will help managers and HR professionals: start a program designed to get maximum results; understand job requirements and set standards; use coaching to maximise performance; conduct more efficient and effective appraisal interviews; and, create performance improvement plans that really work.