

The four levels of evaluation: measurement & evaluation

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Deskripsi Lengkap: <https://lib.ui.ac.id/detail?id=20441316&lokasi=lokal>

Abstrak

In the global environment, it's no question that we need to evaluate our training programs. That, of course, is easier said than done. The four-level evaluation model simplifies what can be a complex process. This work explains each of the four evaluation levels, what resources you need for each level, and which programs you should evaluate.