

Gambaran Pencegahan dan Penanggulangan Keadaan Darurat di Hotel X Jakarta Tahun 2011 / Leidiana Lanova Pesik

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Abstrak

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Maraknya pertumbuhan hotel di Jakarta diiringi dengan besarnya ancaman keadaan darurat berupa kebakaran, force majeure (seperti banjir, gempa bumi, kerusuhan), dan ancaman terorisme. Sebagai hotel bertaraf internasional, untuk merespon hal tersebut Hotel X Jakarta perlu menerapkan sistem pencegahan dan penanggulangan keadaan darurat berupa dukungan manajemen, prosedur, tim tanggap darurat, sistem proteksi aktif dan sarana penyelamatan jiwa yang baik, serta pengetahuan karyawan yang cukup dan pelatihan. Hasil penelitian menyebutkan bahwa ada dukungan pihak manajemen, prosedur dan tim tanggap darurat. Kesesuaian sistem proteksi aktif dengan standar yang berlaku 80,97% dan sarana penyelamatan jiwa 69,09%. Tingkat pengetahuan karyawan 65,6% baik dan lebih dari 50% telah mengikuti pelatihan pencegahan dan penanggulangan keadaan darurat.

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ABSTRACT

The growth of hotels in Jakarta, accompanied by the threat of emergencies, like fire, force majeure (such as flood, earthquake, riot), and the threat of terrorism. As international hotel, Hotel X Jakarta needs to implement prevention and control of the emergency situation, support from management, procedures, emergency response team, active protection systems and life-saving facilities, adequate knowledge and training of employees. The results stated that there is support from management, procedures and emergency response team. Active protection system is 80.97% suitable and life-saving facilities is 69.09%. 65.6% of employees have good knowledge and more than 50% had received training in prevention and emergency response.