

Pengaruh process improvement terhadap kinerja UKM (studi pada UKM di Kabupaten Purbalingga)

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Abstrak

Improving of SMEs performance need good management system. The purpose of this research is analyze the factors influencing the performance of SMEs and to determine whether the variables of innovation, environmental hostility and firm size affect to improvement process. A survey was conducted in Purbalingga regency by purposive sampling technique. The samples that are used to data analysing are 110 small medium enterprises. Partial Least Squares method was used to examine 6 (six) research hypotheses. Research instrumens validity was measured by convergent validity and discriminant validity. Instrument reliability was measured by cronbach's alpha and composite reliability. The result shows that innovation and firm size positively effect to improvement process. Improvement process has a positive effect on firm's growth.