

## The team-building workshop: a trainer's guide

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### Abstrak

Of all the challenges faced by organizations today, team-building ranks as one of the biggest--and most critical. With organizations increasingly dependent on high-performance teams for virtually every imaginable activity, teamwork has become a major business strategy--and getting teams to work an absolute necessity. The Team-Building Workshop was written specifically to help readers design and lead a two-day team-building workshop that achieves measurable results. Using the six-step team-building process and wealth of ready-to-use training materials, readers will be able to:

- \* Recognize when team building is the right solution
- \* Generate true commitment to team building
- \* Handle resistance to team building
- \* Accurately assess the team's needs
- \* Cure dysfunctional teams, resolve team conflict, and rebuild team trust
- \* Use team building to improve productivity, quality, and customer satisfaction.