

## Evaluating technical training: a functional approach: evaluation & research

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### Abstrak

Business must know how well a training intervention has worked to determine whether required skills have been absorbed and ultimately used on the job. A functional approach to evaluation that targets very specific aspects of the intervention is a useful tool. This issue shows you how to plan and conduct these targeted training evaluations from identifying the function you want to evaluate to detailed instructions on designing the evaluation tools that will get the answers you are seeking.