

From training to performance consulting: human performance improvement

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Abstrak

Reinventing your training department into a performance consulting department requires a roadmap. This Infoline is your quick and dirty guide. Not only does the issue give you the basics of performance consulting, but it provides detailed descriptions of the responsibilities, duties, and competencies expected of new performance consultants. Your roadmap for change also includes advice on how to make the transition successful by following a carefully crafted transition plan.