## How to build and use a 360-degree feedback system: management development

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Deskripsi Lengkap: https://lib.ui.ac.id/detail?id=20435510&lokasi=lokal

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Abstrak

This issue defines and describes a 360-degree feedback program. It walks the reader through the steps of: 1) design and plan the process, 2) design and develop the tool, 3) administer the instrument, 4) process and report feedback, and 5) plan responses to feedback.