

# Proses knowledge management dengan menggunakan metode system dynamics di divisi engineering GMF aeroAsia = Knowledge management process using system dynamics method in engineering division GMF aeroAsia

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Abstrak

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Skripsi ini membahas alur proses knowledge management process dan kontribusinya terhadap performa divisi maupun perusahaan secara keseluruhan, baik secara langsung maupun tidak langsung dengan menggunakan metode system dynamics di dalam Divisi Engineering GMF AeroAsia. Penelitian ini bersifat penelitian studi formal dengan pendekatan system dynamics. Hasil penelitian menyarankan untuk meningkatkan sumber knowledge baru, peningkatan dari sisi Design Organization, serta peningkatan frekuensi sharing session yang dilakukan setiap minggunya

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**ABSTRACT**

This thesis discusses the process flow of knowledge management process and its contribution to the performance of the division and the company as a whole, either directly or indirectly by using system dynamics in the Engineering Division GMF AeroAsia. This study is a research study with the formal system dynamics approach. The research outcome suggests to increase the sources of new knowledge, increase of the Design Organization, as well as increased frequency sharing session conducted every week.