

16 steps to becoming a learning organization: organizational development

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Abstrak

Where do you begin to move your organization toward status as a true learning organization? This Infoline represents a good starting point by providing 16 concrete steps you can take toward this goal. Included in the issue are three case studies to speed your learning including learning programs at Rover, McKinsey & Co., and Federal. An extensive sidebar details the five key components of a learning organization: learning, organization, people, knowledge, and technology.