

Standar pelayanan Badan Usaha Milik Negara sebagai sarana mewujudkan good corporate governance = Service standard of state owned enterprises as a means to implement good corporate governance

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Abstrak

[Penelitian ini membahas mengenai peran badan usaha milik negara (BUMN) dalam penyelenggaraan pelayanan publik di Indonesia. Peran BUMN tersebut dikategorikan ke dalam penyedia barang atau jasa publik. Selain itu, di dalam penelitian ini juga dibahas mengenai peran hukum dalam pelaksanaan standar pelayanan publik BUMN melalui Undang-Undang Nomor 25 Tahun 2009 tentang Pelayanan Publik. Skripsi yang dibuat menggunakan metode yuridis normatif ini menganalisa mengenai komponen-komponen yang ada di dalam standar pelayanan publik badan usaha milik negara.

.....The focus of this study is the role of State-Owned Enterprises (SOE's) in Indonesia as one of the executor in public service. The role of SOE's is categorized as goods supplier or service supplier. In this study, is also explained how the implementation of law in public service based on Undang-Undang Nomor 25 Tahun 2009 tentang Pelayanan Publik. This research which uses legal normative approachment analyzes the components of service standard applied by SOE's., The focus of this study is the role of State-Owned Enterprises (SOE's) in Indonesia as one of the executor in public service. The role of SOE's is categorized as goods supplier or service supplier. In this study, is also explained how the implementation of law in public service based on Undang-Undang Nomor 25 Tahun 2009 tentang Pelayanan Publik. This research which uses legalnormative approachment analyzes the components of service standard applied by SOE's.]