

Peran pemasaran global pada perilaku konsumen = The role of global marketing on consumer behavior

Raden Adityatama Adriyadi, author

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Abstrak

[**ABSTRAK**] Era globalisasi dimasa kini menjadikan semua hal menjadi berhubungan. dengan demikian, banyak hal ekonomi, politik, dan hubungan budaya tidak dapat dijelaskan dalam satu sudut pandang. Globalisasi merubah cara masyarakat mengkonsumsi, bekerja dan hidup hampir diseluruh dunia. Perubahan ini disebut modernisasi, fase dimana orang-orang bergantung dengan teknologi. Tujuan dari penelitian ini adalah untuk mengeksplorasi dampak dalam hal merk global, Samsung. Samsung adalah salah satu perusahaan besar yang juga berspesialisasi di bidang smartphone. Studi ini focus pada bagaimana Samsung berusaha untuk menjadi perusahaan global ternama dan mencari tahu faktor apa saja yang mempengaruhinya. Teori Modernisasi digunakan untuk mendeskripsikan bagaimana masyarakat selalu berkembang menjadi fasih dalam penggunaan teknologi dan bagaimana hal tersebut merubah perilaku daya beli mereka. Analisa SWOT juga digunakan untuk mencari tahu faktor contributor lainnya yang berujung dengan kesuksesan strategi pemasaran Samsung. Singkat kata, modernisasi membawa dampak besar dalam perilaku konsumen dan strategi pemasaran global milik Samsung, juga pasar smartphone pada umumnya.

<**ABSTRACT**> The world today is in the era of globalization where everything seems to be connected. Consequently many economic, political, and cultural relationships are not explainable from one perspective. Globalization changes how people consume, work, and live almost everywhere in this world. This change called modernization, the phase when people are dependence with technology. The purpose of this research is to explore its impact on a global brand, Samsung. Samsung is one of the giant companies in the world that also specializing in smartphone sector. This study focuses on how Samsung managed to change into a major global company and find out what are the influencing factors. The Modernization Theory is used to describe how the society is always developing to become more technology savvy and how it changes their purchasing behavior. SWOT Analysis is also used to investigate the contributing factors that result in Samsung's successful marketing strategy. In short, modernization brings a huge impact towards consumer behavior and Samsung's global marketing strategy as well as the smartphone market in general. The world today is in the era of globalization where everything seems to be connected. Consequently many economic, political, and cultural relationships are not explainable from one perspective. Globalization changes how people

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