

Riset di Bidang Pelayanan Kesehatan yang Berorientasi pada Kepentingan Klien sebagai Alat Manajemen

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Abstrak

Research is a systematic search for information and new knowledge. It serves two essential and powerful purposes in accelerating advances in health. First, basic or traditional research is necessary to generate new knowledge and technologies to deal with major unresolved health problems. Second, applied research is necessary to the process of identifying priority problems and to designing and evaluating policies and programs that will be of the greatest health benefit, using existing knowledge and available resources, both financial and human. During the past decade, concepts and research approaches to support health development have evolved rapidly. Many of these have been described by specific terms such as operations research, health services research, health manpower research, policy and economic analysis, applied research, and decision-linked research. Each of these has made crucial contributions to the development of Client-Oriented Research or Health Systems Research (HSR). HSR is ultimately concerned with improving the health of a community, however defined, by enhancing the efficiency and effectiveness of the health system as an integral part of the overall process of socioeconomic development. The aim of Client-Oriented Research or HSR is to provide health managers at all levels with the relevant information that they need to solve the problems they are facing. The participatory nature of such research is one of its major characteristics. Because HSR addresses health problems in the broad context of social, economic, and community development, research inputs from many different disciplines are required. These include demography, epidemiology, health economics, policy and management sciences, social and behavioral sciences, statistics, and some aspects of the clinical sciences. With progressive development, the uses of HSR are becoming more widely appreciated. As a result, it is being integrated into and applied in special areas of management such as quality assurance, technology assessment, and resource management.