

Analisis knowledge management solutions studi kasus: Badan Pemeriksa Keuangan Republik Indonesia (BPK RI) = Analysis of knowledge management solutions: a case study on the Audit Board of the Republic of Indonesia (BPK RI)

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Abstrak

[Pengelolaan dan implementasi knowledge management yang tepat dan baik, akan dapat memberikan dampak tercapainya tujuan organisasi secara efektif dan efisien, oleh karena itu, BPK RI perlu untuk mengetahui strategi dan teknologi terkait knowledge management yang harus ditingkatkan dan dikembangkan. Berdasarkan hal tersebut, penelitian ini bertujuan untuk menganalisis KM solutions yang tepat bagi BPK RI. Penelitian ini memiliki manfaat agar BPK RI dapat mengetahui KM processes yang menjadi prioritas untuk dikembangkan dalam menunjang implementasi KM di BPK RI. BPK RI juga dapat mengetahui mekanisme dan teknologi yang mendukung KM processes tersebut sehingga dapat meningkatkan kinerja auditor di BPK RI. Penelitian ini berfokus pada unit kerja Auditorat I sampai VII yang ada di kantor pusat BPK RI karena merupakan letak kegiatan utama BPK RI terkait pemeriksaan. Penelitian dilakukan secara kualitatif dan kuantitatif. Metodologi yang digunakan adalah metodologi identifikasi KM solutions Becerra-Fernandez dan Sabherwal (2010) serta melakukan assessment awal untuk mengkaji kualitas dan volatilitas pengetahuan di BPK RI. Hasil penelitian ini menunjukkan bahwa KM processes yang harus menjadi perhatian utama untuk dikembangkan oleh BPK RI adalah socialization untuk knowledge discovery, internalization, exchange dan routines.;Management and implementation of knowledge management that are appropriate and ideal could affect achievement of organizational goals effectively and efficiently, therefore, BPK need to know what kind of strategies and technologies related to knowledge management should be improved and developed. Based on that explanation, this study had purpose to analyze KM solutions that are appropriate for BPK RI. This study had the advantage that BPK could understand what kind of KM processes should be prioritized to be developed to support the implementation of KM in BPK RI. BPK could understand well what kind of mechanisms and technologies that support the KM processes to improve performance of auditors in BPK RI. This study focused on Auditorat in region I to VII at BPK RI headquarters because the main activities of audit process locate there. This research was conducted qualitatively and quantitatively. The methodology used identification methodology from Becerra-Fernandez KM solutions and Sabherwal (2010) and conduct initial assessment to assess the quality and volatility of knowledge in BPK RI. The results of this research shows that KM processes which should be a major concern to be developed by the BPK is the socialization of knowledge discovery, combination, Internalization, exchange and routines.;Management and implementation of knowledge management that are appropriate and ideal could affect achievement of organizational goals effectively and efficiently, therefore, BPK need to know what kind of strategies and technologies related to knowledge management should be improved and developed. Based on that explanation, this study had purpose to analyze KM solutions that are appropriate for BPK RI. This study had the advantage that BPK could understand what kind of KM processes should be prioritized to be developed to support the implementation of KM in BPK RI. BPK could understand well what kind of mechanisms and technologies that support the KM processes to improve

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