Evaluasi tata kelola teknologi informasi dan rekomendasi perbaikan menggunakan cobit 5 studi kasus rumah sakit anak dan bunda harapan kita = Evaluation of information technoogi governance and recommendations improvement using cobit 5 a case study in rumah sakit anak dan bunda harapan kit

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Abstrak

[ABSTRAK
 Keberhasilan dalam memberikan layanan informasi dapat memberikan dampak positif bagi organisasi dan masyarakat secara umum Dengan demikian investasi yang telah dilakukan oleh RSAB Harapan Kita dalam implementasi TI seharusnya sejalan dengan tujuan organisasi dan sesuai dengan harapan stakeholders RSAB Harapan Kita sudah memiliki tata kelola TI namum masih belum optimal harusnya dengan tata kelola TI ini RSAB bisa memenuhi harapan stakeholders Agar bisa mencapai harapan itu kita harus mengevaluasinya Penelitian ini bertujuan untuk mengevaluasi tata kelola TI di RSAB Harapan Kita dengan menggunakan COBIT 5 Langkah yang dilakukan adalah wawancara yang kemudian dipetakan pada proses cobit Dari beberapa sumber didapatlah permasalahan organisasi terkait tata kelola teknologi informasi lalu dipetakan ke proses cobit yang ada Dari pemetaan tersebut kemudian peneliti membuat kuisioner untuk mengukur tingkat kapabilitas kondisi saat ini dan target dari setiap permasalahan yang ada Kemudian peneliti membuat rekomendasi yang diberikan untuk menutupi gap tersebut berdasarkan kapabilitas dan usulan tata kelola yang dihasilkan berupa rancangan tata kelola TI yang perlu diterapkan pada masing masing proses TI Kata kunci Evaluasi Tata kelola TI COBIT 5 Kapabilitas ABSTRACT
 Success in providing information services can provide a positive impact for organizations and society in general Thus investments made by RSAB Harapan Kita in IT implementation should in line with organizational objectives and in accordance with the expectations of stakeholders RSAB Hope We already have IT governance yet still not optimal should the IT governance is RSAB can meet the expectations of stakeholders In order to achieve that hope we have to evaluate this study aims to evaluate the IT governance in RSAB Harapan Kita using COBIT 5 Steps taken is the interview which is then mapped to the COBIT processes From several sources obtained organizational problems related information technology governance and mapped to existing COBIT processes From mapping is then researchers made a questionnaire to measure the level of capability of the current state and the target of any existing problems Then the researchers make recommendations provided to cover these gaps based capabilities and governance proposals that produced a draft of IT governance that need to be applied to each IT process Keywords Evaluation IT Governance COBIT 5 Capability;Success in providing information services can provide a positive impact for organizations and society in general Thus investments made by RSAB Harapan Kita in IT implementation should in line with organizational objectives and in accordance with the expectations of stakeholders RSAB Hope We already have IT governance yet still not optimal should the IT governance is RSAB can meet the expectations of stakeholders In order to achieve that hope we have to evaluate this study aims to evaluate the IT governance in RSAB Harapan Kita using COBIT 5 Steps taken is the interview which is then mapped to the COBIT processes From several sources obtained organizational problems related information technology governance and mapped to existing COBIT processes From

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