

## Perfect phrases for coaching employee performance : hundreds of ready-to-use phrases for building employee engagement and creating star performers / Laura Poole

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### Abstrak

#### Contents :

Preface -- Introduction: coaching :what it is and what it?s not -- Coaching people in new positions -- Encouraging engagement -- Learning about them -- Onboarding and training -- Coaching employees -- Know your employees -- Performance review -- Goal setting -- Meetings -- Problem solving -- Coaching employee performance after a crisis -- Coaching low performers -- Coaching average performers -- Coaching top performers -- Coaching teams -- Forming teams -- Brainstorming -- Norming and performing - - Team success and achievement -- Using coaching techniques with superiors -- Communication -- Relationship building -- Change initiatives.