

The HR scorcard : mengaitkan manusia, strategi, dan kinerja

Becker, Brian E., author

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Abstrak

HR as a strategic partner: the measurement challenge Clarifying and measuring HR's strategic influence:
introduction to a seven-step process Creating an HR scorecard Cost-benefit analyses for HR interventions
The principles of good measurement Measuring HR alignment Competencies for HR professionals
Guidelines for implementing an HR scorecard.