

# Analisa peran pendamping dalam program keluarga harapan di Kabupaten Bogor = Analysis of facilitators roles in conditional cash transfer program program keluarga harapan pkh family of hope program in Bogor West Java

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## Abstrak

Pendamping mempunyai peranan yang sangat penting dalam Program Keluarga Harapan. Tesis ini membahas peran pendamping dalam Program Keluarga Harapan di Kabupaten Bogor. Penelitian ini adalah penelitian kualitatif dengan desain deskriptif melalui wawancara mendalam dimana tujuan mendeskripsikan bagaimana tugas pendamping di lapangan, peran yang dilakukan oleh pendamping serta faktor pendukung dan penghambat dalam proses pendampingan.

Hasil penelitian mendeskripsikan bahwa proses pelaksanaan tugas dan perannya telah dilaksanakan dengan baik, meskipun ada beberapa peran yang belum maksimal. Di lapangan, ada beberapa hal yang mengemuka semisal besarnya jumlah dampingan serta belum berkembangnya peran teknis pendamping di lapangan dan perlunya dukungan pelatihan untuk para pendamping; Facilitators have played important roles in Program Keluarga Harapan-PKH.

.....This thesis will provide a qualitative study on the roles of PKH facilitators in Bogor, West Java. The discussion will be presented through descriptive qualitative research resulted from in-depth interviews in order to get the real pictures of how local facilitators perform their duties and play their roles in practice, the underlying supporting factors and the constraints and challenges.

The findings shall argue that, in general, local facilitators have performed their tasks well. However, at some points, some are not undertaken optimally. Issues are including but not limited to facilitators have high number of recipients to assist, and the need to enhance facilitators' capabilities to perform their duties well through education and training program