

Pengaruh ketepatan metode, kualitas materi, kualitas instruktur pelatihan terhadap retensi materi pelatihan dan kompetensi pegawai non medis pascapelatihan basic life support di RSUP Fatmawati tahun 2012 = The effect of method accuracy quality materials quality training instructor against retention materials and non medical employee competency after training basic life support in Fatmawati in 2012

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Abstrak

Upaya peningkatan mutu pelayanan ditetapkan dalam Undang-Undang No 44 tahun 2009 tentang akreditasi. Tahun 2013, Joint Commission Internasional (JCI) akan melakukan penilaian akreditasi secara internasional terhadap RSUP Fatmawati terutama mutu pelayanan patient safety. Sehingga perlu diadakan pelatihan basic life support sebagai salah satu syarat pemenuhan penilaian tersebut. Dimulai tahun 2012 terhadap para pegawai non medis, sehingga perlu dievaluasi kegiatan pelatihan tersebut.

Tujuan dari penelitian ini untuk mengetahui pengaruh langsung dan tidak langsung antara ketepatan metode pelatihan, kualitas materi pelatihan, kualitas instruktur pelatihan terhadap retensi materi pelatihan dan kompetensi pegawai non medis dalam melakukan bantuan hidup dasar / basic life support pascapelatihan Basic Life Support di RSUP Fatmawati tahun 2012. Metode penelitian ini menggunakan statistik analisis "Structural Equation Model (SEM) Partial Least Square (PLS)". Sampel sebanyak 100 responden pegawai non medis yang telah mengikuti pelatihan.

Hasil analisis menunjukkan terdapat pengaruh Pengaruh Ketepatan Metode, Kualitas Materi, Kualitas Instruktur Pelatihan Terhadap Retensi Materi Pelatihan dan Kompetensi Pegawai Non Medis dengan derajat kepercayaan 95 %, kecuali variabel kualitas instruktur pelatihan terhadap kompetensi pegawai, memiliki tingkat kepercayaan mendekati 70 %.

Rekomendasi hasil penelitian lebih lanjut diarahkan kepada Direksi RSUP Fatmawati, Bagian Pendidikan dan Penelitian dan Bagian Sumber Daya Manusia.

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Efforts to improve the healthcare quality is stated in the State Law No. 44 year 2009 concerning accreditation. In 2013, the Fatmawati hospital will be assessed by Joint Commission International (JCI) using international accreditation standard especially regarding patient safety quality. So it is necessary to conduct the basic life support training as a one of condition to fulfill the assessment. This training had been conducted from 2012 and implemented to the non-medical personnel, so the training needs to be evaluated. The purpose of this study is to determine the direct and indirect influence between the precision of the method of training, training materials quality, training instructor quality on the retention of the training material and non-medical personnel competence in performing basic life support training in Fatmawati general hospital Basic Life Support year 2012. This study uses statistic methods of analysis "Structural Equation Model (SEM) Partial Least Square (PLS)". Using Sample from 100 non-medical personnel respondents who have been trained with the basic life support training.

The results show there are significant effect of Method precision, Material Quality, Materials Quality, Training Instructor Quality towards Training Material Retention Quality and Competency of the Non-

Medical personnel with 95% confidence level, except for the training instructors quality variable to employee competence, have approached the 70% confidence level.

Further research recommendations are directed to the Fatmawati General Hospital Board of Directors, Education and Research Department and the Human Resources Department.