

Pengembangan sistem informasi rujukan online komplikasi obstetri dan neonatal di Kabupaten Serang Banten tahun 2013 = Online referral information systems development with obstetric neonatal complications at Serang Banten in 2013

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Abstrak

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Tingginya angka kematian ibu, bayi di Indonesia menunjukkan rendahnya kualitas pelayanan kesehatan, dipengaruhi pelayanan rujukan. Salah satu masalah rujukan di Kabupaten Serang adalah keterlambatan pasien sampai ke fasilitas kesehatan. Disebabkan sistem rujukan belum terintegrasi, tidak ada komunikasi data dan koordinasi antar fasilitas rujukan. Tujuan studi membangun model sistem informasi rujukan komplikasi ibu dan bayi terintegrasi secara online. Studi kualitatif dengan metode pengembangan SDLC. Penelitian di Kabupaten Serang, melibatkan Puskesmas PONEK, rumah sakit PONEK dan Dinkes Kabupaten Serang.

Hasil penelitian yaitu pelayanan rujukan belum dilakukan sesuai prosedur. Kurangnya SDM, sarana, alat dan kebijakan menjadi penyebab terhambatnya pelayanan rujukan. Aplikasi rujukan dirancang untuk kecepatan akses informasi, alat bantu monitoring evaluasi dan pengawasan pengendalian mutu pelayanan rujukan. Kesimpulan penelitian terbangunnya model sistem informasi rujukan obstetri dan neonatal online dan terintegrasi.

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ABSTRACT

The high rates of maternal and infant mortality in Indonesia showed low quality of health services that influenced referral. One of the problems at Serang referral is delaying until the patient to the health facility. This is due not integrated, there is no data communication and coordination between the referral facility. The purpose of this study to establish a model of referral information system integrated maternal and neonatal by online. A qualitative study, approach to the SDLC methods. The study at Serang, involving PONEK health centers, PONEK hospitals and Serang District Health Office as an application model.

The results are referral services not performed with procedures. Inadequate human resources, facilities, equipment and policy has contributed to the delays in referral. Reference application is designed to speed access information, monitoring, evaluation tools and quality control monitoring referral service. The Conclusion are the establishment of research referral systems online models and integrated facilities.