

## Evaluasi pelaksanaan Program Jaminan Kesehatan Bali Mandara (JKBM) di UPT. Puskesmas Abiansemal I Kabupaten Badung Provinsi Bali pada tahun 2012 (studi kualitatif) = Evaluation of implementation The Bali Mandara Health Insurance (Jaminan Kesehatan Bali Mandara/ JKBM) Program at Abiansemal I Public Health Center in the District of Badung, Bali Province, 2012

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### Abstrak

Penelitian ini merupakan penelitian kualitatif dengan desain deskriptif, membahas tentang evaluasi pelaksanaan program Jaminan Kesehatan Bali Mandara (JKBM) di UPT.Puskesmas Abiansemal I. Komponen yang di evaluasi meliputi : komponen input (ketenagaan, dana, sarana, pencatatan pelaporan), proses ( sosialisasi program, pemanfaatan pelayanan kesehatan, manfaat/masalah dalam pelaksanaan JKBM) serta komponen output (meningkatnya cakupan dan mutu pelayanan kesehatan serta pengelolaan dana yang akuntabel).

Hasil penelitian menyarankan bahwa tenaga pengelola JKBM puskesmas masih perlu dilakukan pelatihan atau dengan pendampingan tenaga IT terkait pelaksanaan sistem E-JKBM. Pendataan sasaran JKBM perlu pemutakhiran, dilakukan sesuai pedoman umum program JKBM dan perlu dilakukan cross cek tentang asuransi kesehatan yang telah dimiliki, sehingga kartu yang diterbitkan serta program yang dilaksanakan tepat sasaran.

.....This study is a qualitative research aimed to know the evaluation description of implementation the Bali Mandara Health Insurance (Jaminan Kesehatan Bali Mandara/ JKBM) program at Abiansemal I public health center. Components that are evaluated include: input component (human resources, funds, facilities, records and reporting), processes (socialization program, utilization of health care, benefits / problems in the conduct of JKBM) and output component (increasing the coverage and quality of health services and accountable management of funds).

The results suggest that human resources managers of JKBM program at Abiansemal I public health center is still needs to be done with the assistance or training related IT to implementation E-JKBM system. JKBM need to update the data collection objectives, conducted according to general guidelines JKBM program and necessary cross checks on health insurance that has been owned, so the card is issued and implemented the program on target.