

Penilaian kinerja manajemen rantai pengadaan dengan menggunakan metode teori Himpunan Fuzzy Ddan metode Penilaian Kinerja yang khas (Typical Performance Measurement)

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Abstrak

Supply chain management is one of company's success key to survive in growing business environments where competition is increasing rapidly. improving the company's supply chain management is needed in order to sustain business in this environment. The first step to improving it is by measure its performance. The existing performance measurement methods fail to provide its necessary support in strategy development, decision making and performance improvement. This research attempts to propose a performance measurement method appropriate with company's condition and all aspect related to supply chain management. The research used fuzzy set theory to accommodate uncertainties and fuzziness in measurement process and the process-based model to create the measurement hierarchy. Meanwhile, typical performance measurement is used to compare the results between two methods. The research was used to measure the supply chain management performance in point manufacturing and the result reveals that the supply chain management in point manufacturing has 3 levels, 5 Core Process, 17 Sub Process, and 31 Performance Measure. The measurement process itself given the score 8,44 for the supply chain management as a whole.