

Hubungan kecerdasan emosional perawat dengan perilaku caring perawat pelaksana menurut persepsi pasien di Ruang Rawat Inap RSUD Dr. H. Koesnadi Bondowoso = The relationship between nurses emotional intelligence with their caring behavior according to patients perceptions at ward of Dr. H. Koesnadi Bondowoso Public Hospital

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Abstrak

Perilaku caring perawat yang didasari kecerdasan emosional tinggi dapat mendorong pencapaian pelayanan keperawatan yang berkualitas. Penelitian ini untuk mengetahui hubungan kecerdasan emosional dengan perilaku caring perawat. Jenis penelitian deskriptif korelasi dengan sampel 92 perawat pelaksana dan 92 pasien. Analisis menggunakan uji Chi-Square dan regresi logistik berganda. Sebanyak 54 % perawat berperilaku caring menurut persepsi pasien. Hasil penelitian terdapat hubungan yang signifikan antara dimensi memahami dan mendukung emosi orang lain dengan perilaku caring perawat ($p = 0,049$). Perawat yang memiliki dimensi ini berpeluang 2,567 kali lebih caring. Rumah sakit perlu mengembangkan program pelatihan komunikasi efektif dan komunikasi terapeutik, sebagai salah satu bentuk perilaku caring.

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Nurses caring behavior based on high emotional intelligence can encourage the achievement of quality nursing service. This research was to recognize the relationship between nurses emotional intelligence with their caring behavior according to patients perceptions. This is a descriptive correlation, with 92 nurses and 92 patients as samples. Analysis was using Chi Square and multiple logistic regressions. An approximately 54 % of nurses are caring. The result showed that the dimension of understanding and support of other people's emotions is significantly associated with nurses caring behavior ($p = 0,049$). Nurses who are having high level in this dimension are having opportunity as much as 2,567 times more caring. The manager of hospital can develop a sustainable training program on effective and therapeutic communication as one of nurses caring behavior.