

## **An examination of the relationship between service quality, customer satisfaction, and store loyalty within Departemen Stores in Jakarta.**

Deskripsi Lengkap: <https://lib.ui.ac.id/detail?id=126933&lokasi=lokal>

---

### **Abstrak**

The purpose of the research is to identify the relationship between service quality, customers satisfaction and store loyalty within the retail departement store context....