

**Kepuasan petugas administrasi Pusat Administrasi Universitas Indonesia (PAUI) terhadap pelayanan unit pengadaan ATK pada Dit. Umum dan Fasilitas PAUI atas pemenuhan kebutuhan alat tulis kantor th. 2008**

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**Abstrak**

The role of higher education is significant in developing a nation to produce superior human resource that compete in international level. The vision of University of Indonesia as a world class research university required professionalism and best effort from all the academic and non academic human resources. University function as a service organization conduct at the Central of Administration University of Indonesia, the application of the service based on the effort to developing structure and culture that support with efficiency and effectively of the university (enterprising), one of the effort is a good and integrated administration system. Part of this effort is by the fulfilment of the stationery Procurement Unit of Directorate of Facility and General Affair of stationary fulfilment at 2008.